Nov 16 04 03 F0 F9

PATENT APPLICATION

DECLARATION AND POWER OF ATTORNEY

ATTORNEY COCKET NO 41826.8002US

MS DOCKET NO. 306132.01

As a below named inventor, I hereby declare that:

My residence/post office address and citizenship are as stated below next to my name;

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: METHOD AND SYSTEM FOR RESOLVING DISPUTES BETWEEN SERVICE PROVIDERS AND SERVICE CONSUMERS

the specification of which is filed herewith unless the following box is checked:

| (X) was filed on Februa | ry 27, 2004 as US Application Serial N | No. 10/789,808 or PCT International A | polication |
|-------------------------|--|---------------------------------------|-------------|
| Number | and was amended on | (if applicable). | P.P. Course |

I hereby state that I have reviewed and understood the contents of the above-identified specification, including the claims, as amended by any amendment(s) referred to above. I acknowledge the duty to disclose all information which is material to patentability as defined in 37 CFR 1.56.

Foreign Application(s) and/or Claim of Foreign Priority

I hereby claim foreign priority benefits under Title 35, United States Code Section 119 of any foreign application(s) for patent or inventor(s) certificate listed below and have also identified below any foreign application for patent or inventor(s) certificate having a filing date before that of the application on which priority is claimed:

| COUNTRY | APPLICATION NUMBER | DATE FILED | PRIORITY CLAIMED UNDER 35 U.S.C. 119 | |
|---------|--------------------|------------|--------------------------------------|--|
| | | | YES:NO: | |
| | | | YES: NO: | |

POWER OF ATTORNEY:

As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) associated with

Customer No. 45979 P.O. Box 1247

Seattle, Washington 98111-1247

to prosecute this application and transact all business in the Patent and Trademark Office connected therewith and to receive the letters patent therefor.

Send Correspondence to:

Contact Name

Maurice J. Pirio

Firm Name

Perkins Cole LLP

Firm Address

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City, State and Zip Seattle, WA 98111-1247

Direct Telephone Calls To: Maurice J. Pirio

Contact Phone Number (206) 359-8548

| DECLARATION AND POWER O | OF ATTORNEY |
|--|--|
| ATTORNEY DOCKET NO. 41826.8002US | MS DOCKET NO. 306132.01 |
| I hereby declare that all statements made herein of my own known information and belief are believed to be true; and further that these statements and the like so made are purishable by fine or imprisurated States Code and that such willful false statements may jeopard thereon. | tatements were made with the knowledge that willfu |
| Full Name of Inventor: Michael D. Smith | Citizenship: UK |
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| hull ale | 11/1/04 |
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| Miller T. Abel | Date |
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| Post Office Address: 2614 E. Helen Street, Seattle, Washington 98112 | |
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| Bruce E. Johnson | Date |
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| DECLARATION | | |
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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

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| ATTENDANT | DECLARATION AND POWER OF ATTO | RNEY |
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| false statem | clare that all statements made herein of my own knowledge and belief are believed to be true; and further that these statement ents and the like so made are punishable by fine or imprisonment, is Code and that such willful false statements may jeopardize the v | is were made with the knowledge that will |
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| Bruce E. Johns | on : | Date |
| | Page 2 of 2 | |

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